



Frontier Energy

by  Battle River POWER COOP

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Our new Online Portal has Launched!

Battle River Power Coop is proud to announce the launch of our new online portal!

When you create an account, you'll have secure access to your information any time of day, all year round. The portal includes helpful tools such as:

Please note that our previous billing system is no longer in use.

- Viewing your meter consumption data
- Viewing and paying your bills
- Reviewing past transactions and payments
- Analyzing and downloading your electricity usage
- Adding multiple accounts to one profile
- Reporting outages and checking outage status

If you had an online account before, it will not transfer to the new system. You'll need to create a new account in our updated billing portal.

For step-by-step instructions on setting up your new account, visit www.BRPower.coop and look under "Account."



The screenshot shows the 'My Account Login' section with fields for 'User Name' and 'Password', a 'Remember me' checkbox, and 'Forgot your Password?' and 'Forgot your User Name?' links. A 'Login' button is present. To the right is the 'Sign Up' section with a list of benefits: 'View Meter consumption data', 'View and Pay your bills', 'Review your transactions and payments', 'Analyze and download electricity usage', and 'Add multiple accounts to your web profile'. It also includes a 'Sign Up Now' button. At the bottom, there is a 'Register Now' section and a banner for 'Online Billing Available for:' featuring logos for Battle River Power Coop, WWREA, and other partners.

Box 1420 Camrose, AB T4V 1X3 North of Junction, Highways 13 & 21

www.frontierenergy.coop | frontier.energy@brpower.coop

24 Hour Toll-free: 1.877.428.3972 | Local: 780.672.7738 | Fax: 780.672.7969

Electric Meter Upgrade and Replacement

Battle River Power Coop is moving to an Advanced Metering Infrastructure (AMI) system across our entire service area. This upgrade will begin in the spring of 2026 and will continue in stages until the end of 2027.

As work progresses, BRPC crews will be installing new infrastructure and replacing meters community by community. All BRPC staff will be in hi vis, BRPC branded clothing and driving clearly marked BRPC fleet vehicles.

AMI metering is now the industry standard. It brings important benefits to members and to the co op, including improved system efficiency, faster restoration during unplanned outages, and better long term planning to support the future reliability of our distribution system.

Members will receive advance notice by phone, email, or text when meter replacements are scheduled in their area. To ensure you receive updates, please make sure your contact information is current with our office. During the actual meter exchange, power will be briefly interrupted for approximately 5–10 minutes.

We appreciate your cooperation as we make these important upgrades that support a stronger, more reliable power system for all BRPC members.

Understanding the Alberta Electric System Operator (AESO)

The Alberta Electric System Operator (AESO) is the independent, non profit organization that runs and plans Alberta's electric grid. Their mandate is to keep the system safe, reliable, and economical.

AESO balances electricity supply and demand in real time, dispatching power across the province and ensuring the grid operates smoothly. They also plan future transmission needs by forecasting how Alberta's electricity use will grow.

In addition, AESO operates Alberta's wholesale electricity market, where power is bought and sold every hour under rules designed to keep the market fair and competitive.

For members interested in real time grid information, here are two useful tools:

- **AESO Current Supply Demand Report**
Real time demand, supply, and imports/ exports: http://ets.aeso.ca/ets_web/ip/Market/Reports/CSDReportServlet
- **Public Assets – Alberta Power Grid**
Status of all generating units connected to the grid: www.dispatcho.app/assets



Safety Breakfast

We are hosting a FREE Utility Safety Breakfast with Utility Safety Partners on April 9th at the Days Inn and Conference Center by Wyndham Camrose Norsemen.

To register, visit <https://bit.ly/CamroseSafetyBreakfast>

YOU'RE INVITED!

JOIN US FOR A FREE SAFETY BREAKFAST

Enjoy a delicious hot breakfast
Learn about working safely around utility lines on your property
Participate in fun activities at the Kid Corral



DAYS INN, NORSEMAN 6505 48 Ave, Camrose
APRIL 9, 2026 8:00 AM

 **Battle River
POWER COOP**
MEMBER OWNED • COMMUNITY POWERED

REGISTER TO ATTEND

**UTILITY
SAFETY**
PARTNERS

Tree Cutting and Electrical Safety

The Alberta Occupational Health and Safety Code mandates that if work or operating equipment comes within seven meters of an overhead power line the company must contact the supply authority to determine the voltage and establish the safe limit of approach distance as regulated by Alberta Electrical Utility Code 2-014.

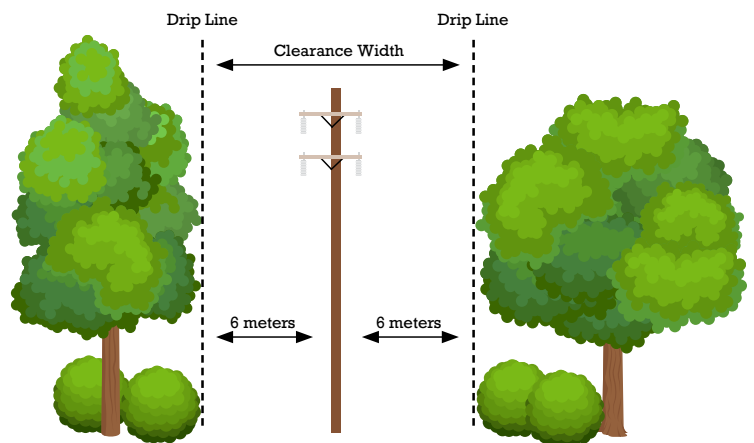
Alberta Municipal Affairs compiles a report that highlights Electrical Incidents in Alberta in a given year. In the most recent report from 2023, there were 156 reported contacts with overhead power lines that involved the felling, brushing or trimming of trees. (Note: These are reported incidents. Municipal Affairs acknowledges that the actual number is higher). Contact with a powerline has the potential to cause property damage, fire, injury or death.

There are several reasons why a landowner should not attempt to prune or fell trees that are touching or are in close proximity to overhead powerlines:

- Electricity will always seek the quickest path to ground. This path can be through an object (tree or tool) or a human body by means of direct and in-direct contact.
- The ground around a tree in contact with a powerline may be energized thus creating the opportunity for electrical shock.
- Electricity can arc from a powerline to a nearby conductor, like a branch, ladder, chainsaw, pole top pruner or other trimming equipment. That means it is unsafe to work on a tree close to an energized powerline even if the tree and equipment are not in direct contact with the line.

Please note that even felling trees several meters from a powerline can pose an electrical hazard. Take note of the tree height and its distance from the line before you start to cut. If there is a chance that the tree or its branches will contact a powerline during felling, it is time to call your power provider.

Tree pruning, brushing or removal near an overhead powerline is a job for trained Utility Arborists. If you are within the Battle River Power Coop's service area, call the Vegetation Management Department at 1.877.428.3972 for assistance.



BRPC Incident Response – Leaning Pole

A BRPC powerline technician was conducting a line patrol and noticed a pole leaning sharply in a member's yard. The Powerline technician found the pole had been broken at ground level, and immediately notified their supervisor so replacement plans could be arranged.

The powerline technician spoke with the member to explain the hazards associated with the damaged pole. The member acknowledged awareness and mentioned the pole had been in that condition for weeks. A work order was then created to replace the pole as soon as it was possible.

What should you do in this situation?

A member who discovers a damaged or leaning power pole should contact Battle River Power Coop immediately. Reporting the issue as soon as it's noticed is critical, because a compromised pole can fail without warning and poses serious risks to people, property, and the electrical system. In this situation, prompt communication would have allowed our team to assess the hazard sooner and take necessary steps to secure the area and schedule a safe replacement. Early reporting helps protect both the member and the wider community.

Call for Board Nominations

Battle River Power Coop is seeking members to serve on our Board as a Director. If you or someone you know would be a strong representative for your district, visit BRPower.coop and find the nomination form on the Board of Directors page under About Us.



JOIN

OUR BOARD OF DIRECTORS

WE'RE LOOKING FOR:

- Enthusiastic individuals committed to community service
- A diverse range of skills, experiences, and backgrounds
- Visionaries with a passion for the future of Battle River Power Coop

Application Deadline is April 30th

▶ TO LEARN MORE VISIT BRPOWER.COOP

Stay Up to Date with Battle River Power Coop

If you have had any changes to phone numbers, email addresses, mailing address or wish to add other contact details to your account, please connect with us toll-free at 1.877.428.3972 or email: brpc@brpower.coop and we will ensure your account is updated.

Other ways you can stay in the loop with Battle River Power Coop:

- **Visit our website** www.brpower.coop. The website offers on-line account access for members to review their accounts.
- Battle River Power Coop also communicates on popular social media platforms – **Facebook, Instagram, Twitter, and YouTube.**
- **Download our Outage App** from our website. Our Outage App is updated with the most current information on outages in our service area.

Want to help others learn about our Cooperative?

Scan the QR Code with your phone's camera, click on the link, and leave us a review!



CONTRACT RATE

The Contract Rate for Frontier members is \$0.0775 per kWh until December 31, 2026. For more information on our contract, please visit our website www.frontierenergy.coop.

Members are free to purchase natural gas services or electricity services from a retailer of their choice. For a list of retailers, visit ucahelps.alberta.ca or call 310-4822 (toll free in Alberta). Code of Conduct Regulation: Advertising Section 7(1).

FRONTIER ENERGY IS AVAILABLE FOR POWER TROUBLE
CALLS 24/7/365 CALL TOLL-FREE: 1.877.428.3972

